

Behavioral Health at Condell



Behavioral Health Goals

- Safety/Quality
- Access
- Appropriate Level of Coordinated Care across the continuum
- Community services coordination



Inpatient Psych Beds Market Assessment

- Lake County
 - Available psych bed capacity in the region, but not many beds in Lake County
 - Most residents leave the county for inpatient psych care: Evanston, Alexian Borthers
 - Low rates of inpatient utilization and high rate of ED utilization

Condell BH Data

Indicator	Condell	Interpretation	System
% of total chronic population had a BH dx	27.9%	High degree of BH comorbidity	System 21.7%
Readmissions within 30 days (comorbid)	0.90	Well managed outpatient	Target <1.0
LOS Ratio (comorbid)	0.95	Well managed inpatient	Target <0.94
ED Average LOS in hours (primary BH) 74% dc home 21% dc psych fac.	8.60	Lower than system 3 outliers >72hrs Going home with adequate plan?	10.55

BEHAVIORAL HEALTH CONTINUUM



HOME: * Website/App's: TBD



RETAIL: * Walgreens

AMBULATORY:



- * BH Practices
- * Screening
- * Embedded Providers (AMG)
- * Telehealth Technology

COMMUNITY:



- * Curbside Consults to PCP's
- * Outpatient Clinic Consults
- * Addictions (AMG)

- Lake County MH Coalition
- Lake County Programs
- FQHCs

HOSPITAL

- * ED Crisis Workers
- * Screening
- * HUB
- * Telehealth Technology
- * Inpatient and Outpatient Programs & Services

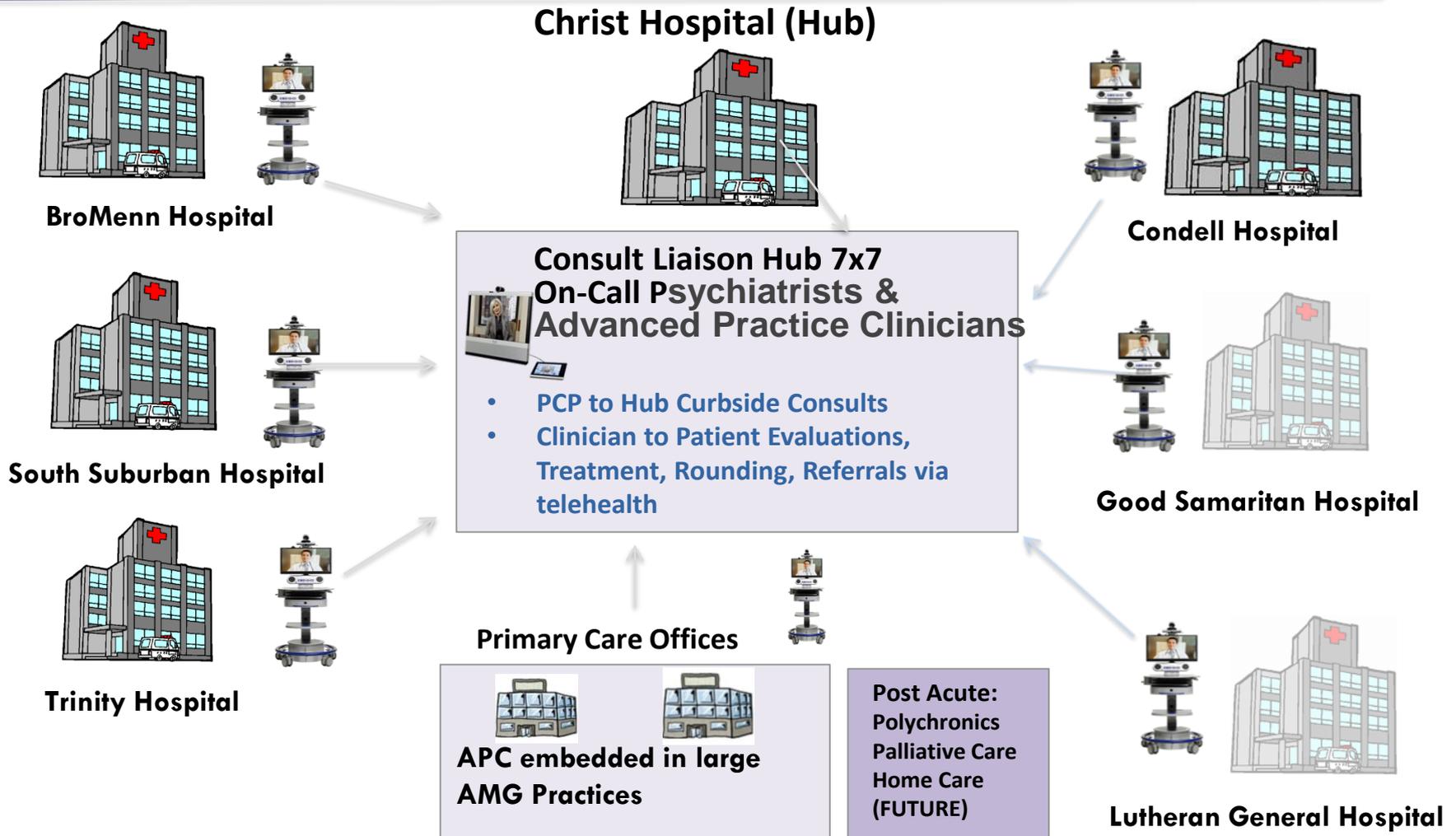


POST-ACUTE:

- * Curbside Consults:
- * HH
- * SNFs
- * Palliative



BH Hub and Spoke



Screening for Behavioral Health Comorbidities

- Since April 2016
- All patients >65 in ED and inpatient units
- PHQ9 and GAD7 built into HER
- Score >10---consult with HUB
- 2017—specific patient populations in 18-64 range

Tying It All Together

Condell Need	Next Steps
Inpatient psychiatric beds, partial hospital and intensive outpatient programs	<ul style="list-style-type: none">Partnerships with Lake County Resources and optimization of Advocate Resources
Attention to all BH needs: primary and comorbid	<ul style="list-style-type: none">ED BH crisis workers 10 hours/day, 7 days/weekIncrease screening in ED and inpatientIncrease utilization of the Hub in ED and inpatient
Access and coordination across the continuum	<ul style="list-style-type: none">Lake County Mental Health Coalition-Condell BH representationIncrease referrals to Advocate BH units and programsPediatric BH SL to address youth needs
Outpatient access, referral coordination among providers particularly PCP's	<ul style="list-style-type: none">Hub hand-off to PCP'sCurbside consults by Hub to PCP'sAssess where embedded model is needed